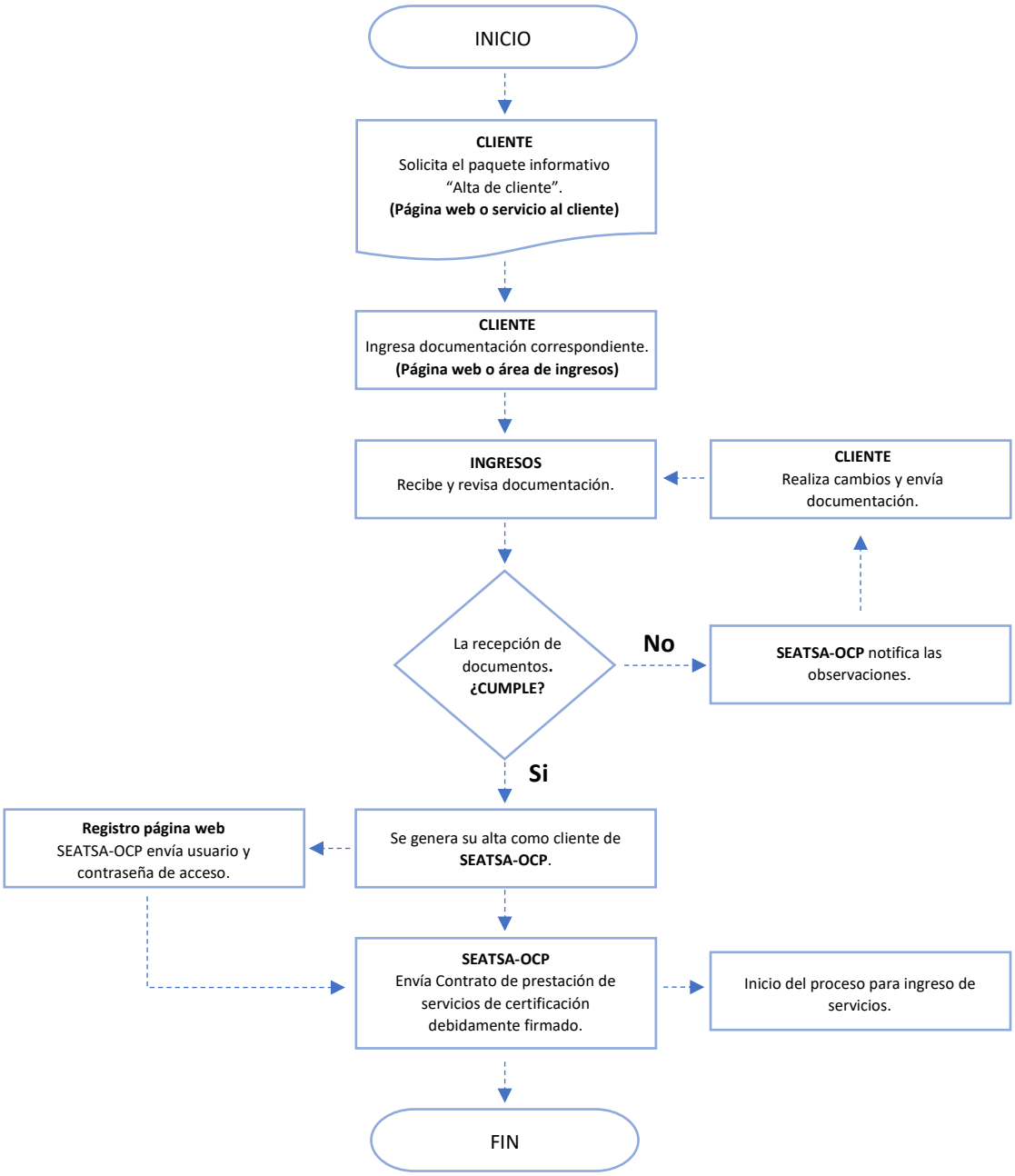DIAGRAMA DE FLUJO DE PROCESO DE ALTA CLIENTE